

**Mount Sinai Hospital**  
**Workplan September 2005/06**  
**Accessibility for Ontarians with Disabilities**

**A. Communications**

- Translate the new information brochure developed last year for patients/staff with special needs into the five key Mount Sinai Hospital languages.
- Build on the compulsory field in Powerchart which identifies special needs of patients and has a Special Needs tab to access specific information on this issue. Develop drop down menus to further delineate special needs for other health care providers on the team to act upon.
- Include a question regarding accessibility on the new ambulatory patient questionnaire. Use the feedback to tailor our accessibility program.

**B. Mobility**

- Develop an enhanced process to identify, purchase, maintain and distribute wheelchairs within Mount Sinai Hospital.
- Continue the classes begun last year to teach staff to use the ceiling lifts as well as other lifting techniques for patients with special needs.

**C. Accessibility**

- Continue to deal with issues identified in the staff survey of ambulatory care areas.
  - increase the number of wheelchair washrooms
  - increase the number of automatic door openers
  - continue to change door knobs to door levers
- Strobe lights for the hearing impaired will be installed in six key areas.
- Include a focus on accessibility issues in the development of our master plan/master program.