

Excellent Care for All

Quality Improvement Plans (QIP): Progress Report for the 2015/16 QIP

The Progress Report is a tool that will help organizations make linkages between change ideas and improvement, and gain insight into how their change ideas might be refined in the future. The new Progress Report is mostly automated, so very little data entry is required, freeing up time for reflection and quality improvement activities.

Health Quality Ontario (HQO) will use the updated Progress Reports to share effective change initiatives, spread successful change ideas, and inform robust curriculum for future educational sessions.

ID	Measure/Indicator from 2015/16	Current Performance as stated on QIP2015/16	Target as stated on QIP 2015/16	Current Performance 2016
1	% of eligible newly admitted patients who have a documented screen for dementia/delirium/depression using a standardized screening tool within 24 hrs of admission (%; All patients; Q4 2015/16; Hospital collected data)	CB	80.00	100.00
2	% of newly admitted patients who screen positive for dementia/delirium/depression who have a condition specific inter-professional clinical protocol initiated within 72 hrs of positive screen (%; All patients; Q4 2015/16; Hospital collected data)	CB	80.00	100.00
3	% of patients who have a scheduled appt with their family doctor to occur within 7 days post-discharge (%; Medically complex patients referred to B2H; Q1-Q4 2015/16; Hospital collected data)	CB	70.00	74.00
4	% of patients with severe stroke accessing high intensity rehabilitation (%; Rehab; Q3 2014/15; CCRS, CIHI (eReports))	20.00	30.00	34.00
5	"Would you recommend this hospital (inpatient care) to your friends and family?" add the number of respondents who responded "Yes, definitely" (for NRC Canada) or "Definitely yes" (for HCAHPS) and divide by number of respondents who registered any response to this question (do not include non-respondents). (%; All patients; October 2013 - September 2014; NRC Picker)	97.30	95.00	96.00

6	<p>“Would you recommend this hospital (inpatient care) to your friends and family?” add the number of respondents who responded “Yes, definitely” (for NRC Canada) or “Definitely yes” (for HCAHPS) and divide by number of respondents who registered any response to this question (do not include non-respondents).</p> <p>(%; All patients; October 2013 - September 2014; NRC Picker)</p>	79.90	81.30	81.30
7	<p>Total Margin (consolidated): % by which total corporate (consolidated) revenues exceed or fall short of total corporate (consolidated) expense, excluding the impact of facility amortization, in a given year.</p> <p>(%; N/a; Q3 FY 2014/15 (cumulative from April 1, 2014 to December 31, 2014); OHRS, MOH)</p>	0.65	0.00	2.59
8	<p>Total Margin (consolidated): % by which total corporate (consolidated) revenues exceed or fall short of total corporate (consolidated) expense, excluding the impact of facility amortization, in a given year.</p> <p>(%; N/a; Q3 FY 2014/15 (cumulative from April 1, 2014 to December 31, 2014); OHRS, MOH)</p>	-0.30	0.00	1.68
9	<p>CDI rate per 1,000 patient days: Number of patients newly diagnosed with hospital-acquired CDI during the reporting period, divided by the number of patient days in the reporting period, multiplied by 1,000.</p> <p>(Rate per 1,000 patient days; All patients; Jan 1, 2014 - Dec 31, 2014; Publicly Reported, MOH)</p>	0.06	0.00	0.08
10	<p>CDI rate per 1,000 patient days: Number of patients newly diagnosed with hospital-acquired CDI during the reporting period, divided by the number of patient days in the reporting period, multiplied by 1,000.</p> <p>(Rate per 1,000 patient days; All patients; Jan 1, 2014 - Dec 31, 2014; Publicly Reported, MOH)</p>	0.23	0.23	0.37
11	<p>ED Wait times: 90th percentile ED length of stay for Admitted patients.</p>	18.80	18.80	20.50

	(Hours; ED patients; Jan 1, 2014 - Dec 31, 2014; CCO)			
12	From NRC Canada: Satisfaction with "Continuity and Transition" (add together % of those who responded "excellent, very good, and good") Average of all survey responses collected from the most recent consecutive 12 month period (%; Rehab; 2014/15; NRC Picker)	75.60	80.00	76.50
13	From NRC Canada: Satisfaction with "Do you think that the hospital staff did everything they could to control pain" (add together % of those who responded "Yes, definitely"). (%; All patients; 2014-15 YTD Q2; NRC Picker)	77.40	78.30	78.40
14	Hand hygiene adherence rate (Moments 1 and 4) (%; Health providers in the entire facility; 2014-15 YTD Q3; Hospital collected data)	83.00	87.00	88.00
15	LOS unilateral hip fracture (Days; Rehab; Q3 2014/15; CCRS, CIHI (eReports))	28.50	26.80	25.10
16	Medication reconciliation at admission: The total number of patients with medications reconciled as a proportion of the total number of patients admitted to the hospital (%; All patients; most recent quarter available; Hospital collected data)	82.00	88.00	93.00
17	Medication reconciliation at admission: The total number of patients with medications reconciled as a proportion of the total number of patients admitted to the hospital (%; All patients; most recent quarter available; Hospital collected data)	88.00	88.00	88.00
18	Medication Reconciliation at discharge: The total number of patients with medications reconciled as a proportion of the total number of patients discharged from the hospital (%; All patients; Q3 2014/15; Hospital collected data)	54.00	80.00	85.00
19	Percent (adjusted) of complex continuing care patients with new pressure ulcer in the last three months (stage 2 or higher)	1.90	1.80	3.40

	(%; Complex continuing care residents; Q2 2014/15; CCRS, CIHI (eReports))			
20	Percentage ALC days: Total number of acute inpatient days designated as ALC, divided by the total number of acute inpatient days * 100. (HSAA methodology) (%; All acute patients; 2014-15 YTD Q3 (new methodology); CCO)	6.70	6.70	7.60
21	Percentage ALC days: Total number of acute inpatient days designated as ALC, divided by the total number of acute inpatient days. *100 (%; All acute patients; Oct 1, 2013 - Sept 30, 2014; Ministry of Health Portal)		14.00	17.10
22	Readmission within 30 days for selected case mix groups to Mount Sinai Hospital (%; All acute patients; 2014-15 YTD Q3; DAD, CIHI)	12.90	12.90	14.60
23	Significant injury (severe) per 100 falls (%; All patients; 2015/16; Hospital collected data)	CB	0.00	0.84
24	Total falls with injury per 1,000 patient days (Rate per 1,000 patient days; All patients; 2014-15; DAD, CIHI)	CB	0.14	0.09
25	Total hospital-acquired pressure ulcers per 100 inpatient discharges (Rate per 100 inpatient discharges; All patients; 2014-15 YTD Q3; DAD, CIHI)	0.17	0.16	0.08
26	Volume of community patients admitted directly to inpatient services annually (Number of patients; Community patient referred by specified partners; 2015/16; Hospital collected data)	CB	34.00	19.00