MEDICAL/SURGICAL CRISIS

WEEKDAYS
1. Phone patient’s psych resident STAT and patient’s Staff Person, who will determine which on-call service to contact STAT

2. If on-call service refuses to see patient immediately, contact NUA and patient’s staff person.

EVENINGS, WEEKENDS, HOLIDAYS
1. Phone psychiatrist on-call. He/she will page medical consults STAT. If med consults do not respond in accordance with the urgency of the situation, psych on-call will need to contact ICU resident or attending.

2. Notify NCM and/or NUA on-call to make them aware of situation.

3. Document all times of requests and times consult staff arrive on the unit.

If the patient is decompensating rapidly and no one has responded, you may need to call a **CODE BLUE**. Refer to policy S8131 “SUICIDE ATTEMPTS AND MEDICAL EMERGENCIES ON 9 SOUTH” for further detail.