



Below are the refreshed competencies and rating scales for assessment of past goals and competencies

Rating Scale for Assessment of Accomplishments	
Rating	Description
Exemplary Performance	Exemplary performance on major measurable contributions to furthering the mission, vision and strategic quality plans. Significant gains towards achieving best patient/caregiver or people experience.
Achieved with Excellence	All performance targets completed achieving measurable improvement to departmental/local operations.
Complete Achievement	All performance targets met with satisfaction.
In Progress	Some goals still in progress.

Rating Scale for Competency Assessment	
Rating	Description
Exemplary Performance	Exceeds all expectations consistently and successfully with significant gains achieved in best patient /caregiver or people experience across the system
Achieved with Excellence	Exceeds all expectations consistently and successfully with proven leadership ability to influence others by effective role modeling and encouragement.
Complete Achievement	Meets most expectations consistently and successfully.
In Progress	Meets expectations in most interactions. Further development required.